

**PUBLIC TENDER NOTICE # PIH/IMB/ 9359 /M11/ FY 26**

**TENDER TITLE: THE SUPPLY OF A COMPREHENSIVE MAINTENANCE PACKAGE FOR THE ULTRASOUND MACHINES (ESAOTE) INSTALLED AT PIH-SUPPORTED HOSPITALS UNDER FRAMEWORK AGREEMENT.**

**SOURCING METHOD: NATIONAL OPEN COMPETITION**

Partners In Health (PIH) is a nonprofit organization with its headquarters in Boston, Massachusetts, whose mission is to provide quality health care for poor and most in need populations around the world. Since 2005, the Ministry of Health in Rwanda has worked with PIH Rwanda, also known as Inshuti Mu Buzima, to improve the quality of care in the country and increase health care access for Rwanda most in need populations. PIH/IMB have since helped to bring high-quality health care to three Districts namely: Kayanza, Burera and Kirehe.

Partners In Health / Inshuti Mu Buzima is seeking for proposals from domestic qualified and authorized companies for the supply and installation of comprehensive maintenance package for the ultrasound machines (esaote) installed at PIH-supported hospitals under a framework agreement.

Interested, qualified and authorized business companies should submit their proposals bearing the following requirements:

**I. Compulsory requirements:**

- a) The Bidder should not be suspended or blacklisted by PIH-IMB or OnePIH.
- b) The Bidder should not be blacklisted or revoked licenses by the Rwanda Public Procurement Authority or other relevant regulatory bodies.
- c) The Bidder should not have any ongoing contracts with PIH-IMB that demonstrate poor performance.
- d) Bidders/service providers shall not have been employed by PIH or OnePIH within the preceding five years, unless PIH expressly engages them for consultancy services through an exceptional invitation.
- e) Bidders must provide their company name; location details, showing a well-known physical address building; Street number Emails, and contacts.

**II. Administrative requirement:**

- a) The bidders must submit Proof of business registration in the field of pharmaceutical and medical sector issued by Rwanda Development Board (RDB certificate).
- b) The bidders must submit valid tax clearance certificate issued by Rwanda Revenue Authority.
- c) The bidders must submit Business License tax (Patente) for the last six months.

**III. Technical requirements:** Interested companies should consider ToRs (Terms of references) available in Partners In Health/Inshuti Mu Buzima e-Procurement System following this link:  
**(<https://pih-imb.org.rw/eprocurement/index.php>)**

**IV. Financially, the bid shall indicate the following :**

- a) The financial proposal shall be submitted using Rwandan Francs currency
- b) The financial proposal shall include all applicable taxes and charges
- c) The financial proposal indicate the shortest delivery time for the spare parts.
- d) The bidders must provide clear information on terms and conditions of payment (preferably after delivery).
- e) The offer validity shall not be lower than 120 calendar days from the day of the bids submission.

**V. Special requirements prior to the contract award**

- a) The bidder must submit robust and verifiable evidence of an established and operational business.
- b) Prior to awarding the contract, Partners In Health shall conduct a comprehensive due diligence process.

**Any bidder that will not provide evidence of verifiable physical business location and proof of business ownership shall be disqualified from the tender process.**

**VI. Submission of bids to PIH:**

All proposals from interested bidders shall be submitted electronically through the Partners In Health/Inshuti Mu Buzima e-Procurement System (<https://pih-imb.org.rw/eprocurement/index.php>) **before December 20, 2025 to 11: 59 pm (closing time) Kigali time prompt – Failing to follow this instruction proposals will not be considered.**

The results of public opening will be available in the system starting from **December 21, 2025 00: 00 am.**

**VI. Special Notes:**

- (1) *There is no fee paid to obtain the Tender document.*
- (2) *Partners In Health is not obliged to purchase or to pay for any costs incurred by the bidder in preparation of his/her proposal in response to this tender notice.*
- (3) *PIH/IMB employees are restricted from participating in any PIH tender.*
- (4) *PIH e-procurement bidding processes tutorial is available on:*  
<https://pih-imb.org.rw/eprocurement/biddingvideo.html>
- (5) *For more information about this tender, interested bidders shall contact Partners In Health team using following email addresses: [imbprocurement@pih.org](mailto:imbprocurement@pih.org)/ [procurement.pih@gmail.com](mailto:procurement.pih@gmail.com)*

Done at Kigali on **November 21, 2025**



**Senior Director of Procurement & Logistics**

**Partners In Health / Inshuti Mu Buzima**

