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Terms of Reference (ToR) for Recruitment of a Supplier to supply Computers to TI-Rwanda

1. Background and Rationale

Transparency International Rwanda (TI-RW) is a non-governmental organization dedicated to the fight against corruption and the promotion of good governance through enhancing integrity in Rwandan society. As part of its institutional strengthening, TI-RW intends to acquire eight (8) computers — six laptops and two desktops — to support its staff in delivering quality services and fulfilling its mission effectively.

This procurement is based on TI-Rwanda's past experience with similar computer models, which have proven to be reliable, efficient, and durable, thereby ensuring continuity and minimizing maintenance burdens.

2. Objectives of the Assignment

The objective of this assignment is to select a qualified IT company to supply and deliver high-quality computers that meet the specified requirements. The computers must be:

- Brand new, genuine, and factory-sealed.
- Delivered with valid operating system and office suite licenses.
- Covered by manufacturer warranty and after-sales support.

3. Specifications of the Required Computers

A. Laptops (6 units)

Model: HP Envy x360 2-in-1, 13.3" OLED Touchscreen Laptop

Processor: Intel Evo Core i7 (latest generation or equivalent)

Mark

Memory (RAM): 8 GB

Storage: 512 GB SSD (or higher)

Display: 13.3" OLED Touchscreen, convertible (2-in-1)

Operating System: Windows 11 Pro (licensed)

Office Suite: Microsoft Office (licensed)

Warranty: Minimum 1-year manufacturer warranty

B. Desktops (2 units)

Based on TI-Rwanda's existing machines, the desktops should have the following minimum specifications:

Brand/Model: HP Desktop Tower

Processor: Intel® Core™ i7-7700 CPU @ 3.60 GHz (or higher equivalent)

Memory (RAM): 8 GB

Storage: 1 TB HDD

Graphics: Intel® HD Graphics 630 or higher

System Type: 64-bit Operating System, x64-based processor

Operating System: Windows 11 Pro (licensed)

Office Suite: Microsoft Office (licensed)

Warranty: Minimum 1-year manufacturer warranty

4. Deliverables

The selected company will be required to:

• Supply and deliver 6 laptops and 2 desktops with the above specifications.

Pre-install Windows 11 Pro and Microsoft Office licenses.

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- Provide user manuals and warranty documentation.
- Ensure proper installation and verification of system functionality at TI-Rwanda's office.

5. Duration of Assignment

The assignment must be completed within **15 calendar days** from the date of contract signing. Delivery, installation, and verification must be finalized within this period.

6. Qualifications of the IT Company

The selected IT supplier must:

- Be a legally registered IT company in Rwanda with a valid registration certificate and VAT number.
- Demonstrate experience in supplying branded IT equipment to organizations (minimum 3 years).
- Provide evidence of similar contracts (at least 3 references or completion certificates).
- Have an established relationship with authorized computer distributors or manufacturers.
- Guarantee after-sales service and warranty support.

7. Application Process

Interested companies are invited to submit the following:

- Technical Proposal detailing the specifications of the proposed computers and compliance with requirements.
- Financial Proposal indicating unit and total costs in Rwandan Francs (RWF), inclusive of taxes and delivery.
- Company profile and references from at least 3 previous clients.
- Valid company registration certificate and VAT certificate.

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Deadline for Submission

All applications must be submitted no later than **19**th **September 2025, at 5:00 PM**. Applications should be submitted physically at TI-Rwanda's office located in Remera, near Grand Legacy Hotel, or via email at info@tirwanda.org, with a copy to amupiganyi@tirwanda.org.

Done in Kigali, on 12th September 2025,

Apollinaire Mupiganyi
Executive pirector

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