

Job Title: Pool Technician & General Maintenance

**Location**: Sambora Kinigi Lodge **Employment Type**: Full time **Reports To**: Lodge Manager

## Job Summary:

We are seeking a reliable and skilled Pool Technician who will primarily manage the maintenance and care of our swimming pool while also assisting with gardening and occasional general maintenance tasks. The ideal candidate is detail-oriented, proactive, and capable of ensuring a safe, clean, and aesthetically pleasing environment.

## Key Responsibilities:

#### Pool Maintenance:

- Monitor, test, and balance pool water chemistry (pH, chlorine, alkalinity, etc.).
- Clean pools, including skimming debris, vacuuming, and scrubbing surfaces.
- Inspect and maintain pool equipment such as pumps, filters, and heaters.
- Respond promptly to pool-related issues or emergencies.
- Maintain accurate maintenance logs and chemical usage records.

## Gardening & Landscaping:

- Water, fertilize, prune, and trim plants, shrubs, and trees as needed.
- Maintain lawns, including mowing and edging.
- Remove weeds and ensure garden areas are clean and well-presented.
- Assist with seasonal planting and garden improvement projects.

## General Maintenance:

- Perform minor repairs and upkeep tasks around the property (painting, plumbing, basic electrical work, etc.).
- Report major repair needs to management promptly.
- Assist with setting up or moving outdoor furniture, equipment, or décor.

## Qualifications & Skills:

- Previous experience in pool maintenance is required.
- Basic knowledge of gardening and general maintenance tasks.
- Ability to operate pool and gardening equipment safely.
- Strong attention to detail and problem-solving skills.
- Physically fit and able to work outdoors in various weather conditions.
- Good communication skills and ability to follow instructions.

## Preferred:

- Certification in pool maintenance or landscaping is an advantage.
- Basic knowledge of plumbing or electrical repair is a plus.

### Work Environment:

- Outdoor work in all weather conditions.
- Requires physical activity such as lifting, bending, and standing for long periods.

# **Key Performance Indicators (KPIs) – Part-Time Pool Technician**

#### **Preventative Maintenance**

- **Compliance:** Complete all scheduled pool inspections, cleaning, and preventative maintenance tasks 100% on time.
- **Effectiveness:** Reduce occurrences of major pool equipment failures (pumps, filters, heaters) by 20% within the first year.

## Response and Resolution Time

- **Speed:** Respond to pool-related emergencies within 10 minutes and standard maintenance issues within 30 minutes during scheduled hours.
- **Resolution:** Resolve 95% of reported pool or property issues within 24 hours.

## **Operational Efficiency**

- **Equipment Downtime:** Keep pool equipment downtime below 5% annually.
- **Inventory Management:** Ensure 100% availability of critical pool chemicals, tools, and spare parts.

## **Guest/Management Satisfaction**

- **Feedback:** Achieve a 90% or higher satisfaction rate from guests or management regarding pool cleanliness, safety, and functionality.
- **Complaint Resolution:** Address all pool or property-related complaints within 12 hours or less.

## **Health and Safety Compliance**

- **Inspections:** Pass all internal and external health and safety audits related to pool operations with 100% compliance.
- **Training:** Participate in or provide at least two safety awareness sessions annually on safe pool handling and chemical management.

Application: If you are a skilled pool technician with a proactive approach and a commitment to maintaining exceptional standards, we invite you to apply. Submit your resume and a cover letter highlighting your experience in pool maintenance and related property upkeep. Send your application to <a href="mailto:careers@samborakinigi.com">careers@samborakinigi.com</a>.

Daniella Isimbi The deadline for application is One week.