



Ion Plus Technology LTD

<https://ionplustech.com>

Customer Success Officer

Job Type: Full-Time

Application Deadline: **18th August 2026**

About the Role

We are looking for a motivated and customer-focused Customer Success Officer to join our team. The successful candidate will be responsible for supporting customers, addressing their needs, following up on customer issues, and ensuring a positive customer experience.

Key Responsibilities

- Support and communicate with customers professionally.
- Respond to customer inquiries and resolve issues promptly.
- Follow up with customers to ensure satisfaction.
- Help customers effectively use our products and services.
- Collect and communicate customer feedback to the team.
- Maintain good relationships with customers.

Requirements

- Strong communication and interpersonal skills.
- Customer-focused and professional attitude.
- Good problem-solving and follow-up skills.
- Ability to work independently and as part of a team.
- Good organizational skills.
- Previous experience in customer service, customer success, or a related position is an advantage.

How to Apply

Interested candidates should submit their CV and Application Letter to career@ionplustech.com

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Only shortlisted candidates will be contacted.