



Pest Control Services Tender Terms & Conditions and Anti-Corruption Clause

Pest Control Services Tender Requirements

Interested bidders must submit the following valid documents along with their technical and financial proposals:

1. Rwanda Development Board (RDB) Registration Certificate.
2. Valid VAT Registration Certificate.
3. Company Profile.
4. Public Liability Insurance Certificate (latest renewed copy).
5. Pest Control Certification and/or any other licenses, permits, certifications, or insurance requirements mandated by applicable local laws and regulations.

Terms and Conditions

1. Price Validity

The prices quoted shall remain firm throughout the contract period from the date of acceptance of the quotation and issuance of a purchase order, where applicable. No price increase shall be accepted under any circumstances, irrespective of market fluctuations or changes in hotel requirements.

2. Right of Acceptance or Rejection

Management reserves the right to accept or reject any or all bids, in whole or in part, without assigning any reason whatsoever. Acceptance shall not necessarily be based on the lowest bid received.

3. Award of Business

Management reserves the right to award any item, category, or portion of the contract to one or multiple bidders as deemed appropriate and in the best interest of the hotel.



4. Taxes and Duties

All quoted rates shall be exclusive of applicable taxes. Bidders must clearly indicate all applicable taxes, customs duties, freight charges, and any other related costs separately.

5. Contract Termination

Management reserves the right to terminate the contract by providing thirty (30) days' written notice without the obligation to provide a reason for termination.

6. Quantity Variations

The quantities stated are estimated requirements and may increase or decrease without prior notice. The successful bidder shall be obligated to provide services at the agreed contract rates regardless of such variations.

7. Performance and Default

The bidder shall provide services and related materials in accordance with management requirements and agreed specifications. In the event of failure to perform, management reserves the right to procure the required services or materials from alternative sources and recover any additional costs incurred, including transportation and incidental expenses, from the bidder.

8. Ethical Conduct

The bidder shall not offer, promise, authorize, or provide any payment, gift, benefit, or other item of value to any officer, employee, or representative of the hotel or any individual acting in an official capacity for the purpose of influencing business decisions.

9. Payment Terms

Payment shall be made within sixty (60) days from the date of receipt and acceptance of a valid invoice.



10. Service Agreement

The successful bidder may be required to execute a separate service agreement with each participating hotel. Such agreement shall be in a format acceptable to the respective hotel.

11. Approved Products and Specifications

Bidders shall comply with Marriott-approved product specifications and catalog requirements. Only Marriott-approved products and part numbers supplied by authorized vendors shall be accepted.

12, Provide Minimum of three (3) recent client recommendation letters from similar institutions.

Anti-Bribery and Anti-Corruption Clause

1. Anti-Bribery and Anti-Corruption Compliance

1.1 Compliance with Applicable Laws

The Supplier shall comply with all applicable laws, statutes, regulations, and codes, including all anti-bribery and anti-corruption legislation.

1.2 Prohibition of Bribery and Corruption

The Supplier shall not engage in any form of bribery or corruption, including facilitation payments, when dealing with private entities, political parties, political candidates, government officials, or public authorities.

1.3 Prohibited Benefits and Inducements

The Supplier shall not offer, provide, authorize, request, solicit, or receive any financial or non-financial advantage, including gifts, entertainment, or hospitality, intended to improperly influence a business decision or secure an unfair advantage.

1.4 Reporting Obligations



Should the Supplier become aware of any suspicious, unethical, illegal, or corrupt conduct related to this Agreement, such conduct must be reported immediately to the Operator. The Supplier shall fully cooperate with and follow any instructions provided by the Operator regarding such matters.

1.5 Audit and Compliance Verification

The Operator reserves the right to request supporting documentation relating to goods and services supplied under this Agreement to verify compliance with this clause. The Supplier shall provide such documentation promptly upon request and may also be required to submit a formal compliance certificate confirming adherence to these requirements.

1.6 Indemnification

The Supplier agrees to indemnify, defend, and hold harmless the Operator and its affiliated entities from and against any claims, liabilities, damages, costs, or expenses arising directly or indirectly from any breach of the obligations contained within this Anti-Bribery and Anti-Corruption Clause