Speak English?

Get Your \$500 USD + up to \$500 bonus!

A global contact center <u>Calls Experts</u> is hiring worldwide! Now you can work from home and make \$500 + up to a \$500 bonus every month. Call center job. Remote. FULL TIME ONLY.

Company:

Calls Experts is a global contact center solution provider with 15+ years experience on the North American and Canadian market.

Calls Experts is here to help both - those with the experience and to teach those, who want to learn and build their career. With Calls Experts this is not just a job, this is a real career!

Market: North American and Canadian.

Major vertical: Insurance.

Join the team of 1000+ talented people to:



🙀 improve your financial side fs) of life



to learn more and new from the industry leaders



to get personal and professional growth



to unlock amazing career opportunities

What is required:

- good work ethics, as we are very proud of our friendly and caring work environment
- good speaking English (similar or close to English in North America)
- easy with conversations and small talk
- ✓ stress resistant
- being quick on your feet
- willingness to learn and grow
- persuasive skills and objection handling abilities

Duties and Responsibilities:

- 1 Process inbound and outbound CA and USA traffic
- 2 Qualify leads
- 3 Make live transfers

Schedule:

- · 8/9 hours working shift EST.
- · Operational hours gam-gpm EST Monday to Friday (weekends if needed).

Important:

Training is required!



5-6 days 2.5 hours/day (may change).

Training hours are compensated by the company once you hit your first fulltime month.



Work from home. We install all the software for you.

Payment:

- Payoneer or direct transfer to USD bank account of your local bank.
- 2.84USD/hour+ up to \$500 in bonus.
- ☐ In total around 176 working hours/month

Minimum Technical Requirements:

Windows 10/11 (no MAC)

Processor: i5 8th generation or higher, AMD Ryzen, with min 8 GB RAM Internet Speed min 30Mbps on download min 20Mbps on upload (fiber optic) USB headset required. No Bluetooth headset.

CPU score min 4k (you can check processor score using the following website: https://www.cpubenchmark.net/cpu_list.php)

Training and Onboarding Process:

Day 1 - Script Training

Day 2 - Role-Play Session I + Company and Industry Overview (First elimination)

Day 3 - Objection Handling Training / Recap and Listening to Recordings

Day 4 - Role-Play Session II (Final elimination)

Day 5 - 2nd Interview and Documents signing

Day 6 - Dialer training and Onboarding

Day 7 - Work Begins

Application Instructions:

If you're interested in applying, please click the link below and fill out the application form. One of our recruiters will contact you within a few days.

CLICK TO APPLY

Please note: the requested screenshots should be taken on a computer.

Thank you for your interest — we're excited to review your application!